



Understanding the Effective 7 QC Tools and Quality Control Circle (QCC)

30 June 2020

10am-12.30pm

Via ONLINE

WHO SHOULD ATTEND

Business owners, exporters and all personnel in charge of production, operations, manufacturing, quality assurance, R&D and engineering processes.

REGISTRATION FEE

Only **RM60** per participant

Please log into our website at www.mrepc.com for online registration.

Hurry as seats are limited to 35 seats only!

Once registration is made, you will receive a note of confirmation and the meeting ID.

For any enquiry, please contact Alif at +603-2782 2100 or alif@mrepc.com.

Aim to provide understanding on the fundamentals of 7 QC Tools and Quality Control Circle (QCC) and the importance of Quality Tools in process controls and improvements. Participants will acquire knowledge on effective implementation to analyze and interpret data for problem solving and the effective implementation of 7 QC Tools to be used for collecting data, identifying the root cause, measuring the results and use the tools as standard continuous improvement tools and methods.

SPEAKER'S PROFILE

Azman Ithnin is an experienced Engineering Manager with a Bachelor Degree in Electronic Engineering (Hons) from Manchester, UK. He is a panel trainer for Train The Trainer program to develop, assess and certify trainers in Freescale Semiconductor (M) Sdn Bhd. As a program manager for LEAN Manufacturing, he has gone through a Training for Ketachigai Improvement Program (KIP) based on Toyota Production System (TPS) which was also known as "Toyota Way". He has a deep knowledge in the 8 elements required in implementing the KIP and a competent coach and mentor for the program. He is extensively involved with 5S, Kaizen, machine efficiencies, productivity improvement and problem solving methodology towards achieving the service and product quality required by MNC's.



PROGRAMME

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| 10am | Module 1 - Introduction - What is Quality?, What is Root Cause Problem Solving (RCPS), RCPS Fundamentals, Plan Do Check Act (PDCA) Concept |
| | Module 2 - Developing Awareness, Self Diagnostic (SD) |
| 11am | Module 3 - Waste Identification, 7 Deadly Wastes |
| | Module 4 - 7 Quality Control (QC) Tools, Additional Tools |