



7 QC Tools for the Rubber Products Industry

Dear Members of the Rubber Industry,

Warm greetings from the Malaysian Rubber Council (MRC)!

MRC is pleased to extend an invitation to participate in an online workshop titled
7 QC Tools for the Rubber Products Industry.

The 2-days workshop will be held on 5 and 6 July 2021 from 9am to 5pm.

The workshop will provide understanding on the importance of quality tools in process controls and improvements, the effective implementation of 7 QC Tools to analyze and interpret data for problem solving and the updates on regulatory requirements.

For more details or any query, you may contact us at 03-2782 2100 or via email and mobile,
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About the Workshop

The 7 QC Tools workshop is designed to be a hands-on training session to learn how to plan quality and utilizing quality tools to solve problems and improve processes effectively. The training modules prepared for the workshop will start with quality planning, then data analysis and incoming quality control and proceed to supplier quality management, in-process quality control and to conclude with final inspection. Besides that, operational issues of QA/QC and production/operation such as sampling plan setting, answering customer complaints, solving quality problems will also be shared and discussed through out the two days training.

The Speaker

Alex Yap has experience in the manufacturing and service sector that spans 15 years. He is an accredited Human Resources Development Fund (HRDF) trainer and registered consultant with Malaysia Productivity Corporation (MPC). Alex Yap has previously worked closely with the Asian Productivity Organization (APO)'s Member Country Support Program to establish the ISO 14051 Material Flow Cost Accounting (MFCA) model organizations as well as developing the training and instructor's manuals in MFCA. He also served as technical expert and resource person for various APO Green Productivity, supporting national productivity organization from Taiwan, Japan, USA, Fiji, Colombia, Iran, Indonesia, Sri Lanka, Bahrain, Pakistan, Bangladesh, Brunei, India and Turkey. He holds a Master's degree in Quality and Productivity Improvement in addition to his Bachelor in Environmental Science. Alex Yap is a qualified auditor in ISO 9001 and in ISO 22000 and certified Quality Engineer with senior membership in the American Society for Quality (ASQ). He was an ASQ Malaysia Local Member Committee founding member and served as Malaysia's ASQ Country Counselor. He has trained participants and implements management system, Lean/Kaizen and GP/MFCA projects from organizations that cover various industries such as Hewlett Packard, Kone, BASF, Johnson & Johnson, Brahim Airline Catering, Zalora, BP Petronas Acetyls, Sepang International Circuit, Telekom, KPJ Hospital, Gamuda Engineering, UEM group, CJ Bio, CRRC, Dyson and many more.



The Programme

- 8.30am - Online Registration for Participants
- 9.00am - Opening Remarks by MRC
- 9.10am - Commencement of Workshop
- 5.00pm - End of Day

The Modules

5 July 2021

- Module 1- Introduction and Concepts of Quality
- Module 2- Preparing Inspection Plan for Rubber Industry
- Module 3- Controlling Product Quality
- Module 4- Understanding 7 QC Tools

6 July 2021

- Module 5- Measuring Quality
- Module 6- Solving Quality Problems
- Module 7- Exploring New Tools
- Module 8- Preventing Recurrences Problems

How to Register

Please log on to www.myrubbercouncil.com and register online [HERE](#).