

# MASTERING LEADERSHIP IN BUSINESS: PERFECTING COMMUNICATION SKILLS THROUGH STRATEGIC METHODS

DATE & TIME

23 April 2024

9am - 5pm

PLATFORM

Microsoft Teams

WEBINAR FEE

RM 60

MRC Members

RM 150

Non-Member Companies

Receive e-Certificate of  
participation upon completion  
of the programme

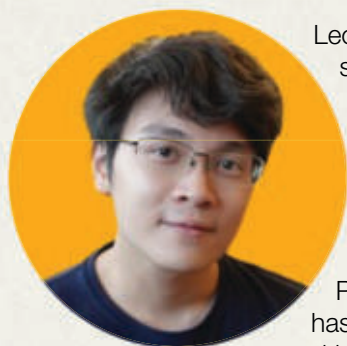
The majority of people in the workplace struggle to address the 'elephants in the room' and most organisation fail to effectively tackle communication challenges in leadership. Leadership is fundamentally about people, prioritising their success, and putting them first. Leadership is changing due to the diversity of generations and leadership styles within the organisation, and it is difficult to tune in mindsets, communication styles and strategies among people.

Join us and explore the three domains of great leadership with effective communication strategies and people skills that are important for both personal and professional success. Learn to recognise those around you by establishing connections and understanding the underlying assumptions of masterful communication to bring your best with confidence. Don't miss this opportunity to discover your personality styles with DOPE personality test, enabling you to maximise your strengths and excel in the workplace.

## SPEAKER

**Leon Teh**

Professional Transformative  
Coach & Facilitator



Leon Teh is a full-time professional coach who loves supporting leaders and wish that the people he serves maximise their potential and live a life that is worthy of them. Leon's professional development includes Bachelor of Psychology (Hons), Transformative Coach (ICF) by Coach Masters Academy, Points of You® Hello Points Workshop, Points of You® Creative Practice Workshop, Certificate in Coaching (ICF) by Morphosis (Asia), HRD Corp Train the Trainer, and Diploma in Coaching (ICF) by Morphosis (Asia). On top of this, he has also been exposed to numerous development methodologies along the way, including coach mentoring, coaching supervision, game-based learning, immersive simulations for both personal and business development, Neuro Linguistic Programming (NLP), integral coaching, and many more! He has 6 years of experience in learning and has developed facilitators, coaches, business owners, team leaders, L&D professionals, HR practitioners, counsellors, and even individuals who are looking to transform their lives.

## WHO SHOULD ATTEND

Anyone seeking to enhance their interpersonal abilities and communication skills for personal and career success, Managers, Team leaders, and Educators.

## PROGRAMME DETAILS

8.30AM

Online Registration

9.00AM

Welcoming remarks by MRC

9.15AM

Session 1:

- Leadership is Not Just a Position: You Can Be a Leader, Too!
- Communication Challenges in Leadership
- Presuppositions of Masterful Communication
- Cultivate Quality Relationships

1.00PM

Lunch break

2.00PM

Session 2:

- Leading Different DOPE Personality Styles
- Active Listening & Powerful Questions
- Leading Difficult Conversations

4.45PM

Q & A Session

5.00PM

End of Programme